My inquiry to Stretto on February 18th, 2024

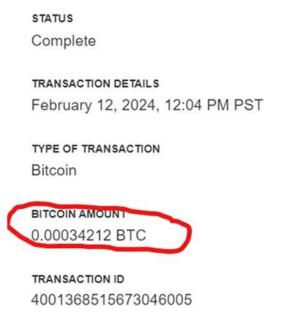
On Sun, Feb 18 at 1:42 PM, KHOA HUU < khoa.ngo@hotmail.com> wrote:

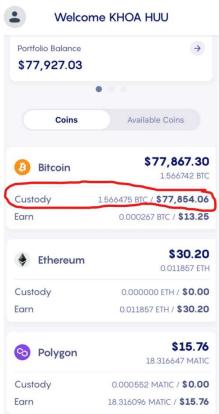
I have 1.56 BTC in my Celsius custody account. I only received 0.00034212 BTC from the distribution so far.

Will there be another distribution schedule? Is there anything you recommend me to do at the moment or do i just wait.

Is there also a stock distribution?

Below is screenshot of my balance on the Celsius App.





Stretto on February 18th, 2024 Respond to my Inquiry

Re: Distribution is significant less than what I have on my Celcius Account

Celsius Distribution <celsiusdistribution@stretto.com>
Fri 2/23/2024 9:57 AM
To:khoa.ngo@hotmail.com <khoa.ngo@hotmail.com>

To:khoa.ngo@hotmail.com <khoa.ngo@hotmail.com> Hello,

Thank you for contacting Stretto support, we appreciate your patience as we continue to work through individual creditor inquiries as quickly as possible.

Please refer to the Plan [Docket №4289], the Disclosure Statement [Docket №3332], and the Notice of Effective Date [Docket №4298] for information about the composition of distributions and estimated recoveries. The Notice of Effective Date includes an illustrative recovery for an Earn creditor (see Appendix A).

As indicated in the Disclosure Statement, recovery percentages depend on a number of factors, including the value of BTC and ETH and the implementation of the MiningCo Transaction. As a reminder, creditors hold different Claims (or combinations of Claims) against the Debtors and may have been eligible for different elections and settlements during the voting on the Plan. Accordingly, creditor recoveries are highly individualized and dependent on a variety of factors.

Balance information currently displayed in the Celsius app is not reflective of the value used to calculate your claim. Celsius filed for bankruptcy on July 13, 2022, and the value of your claim was calculated in US dollars based on the assets showing in your Celsius account on the bankruptcy filing date (the Petition Date).

We strongly suggest you **continue to review the** <u>Distributions FAQ</u>, as we are making regular updates. You may be able to receive information more quickly than if you contact our support team due to the high volume of creditor inquiries.

We will be in touch with you if and when we have any more information to provide.

Regards, Stretto

Your Celsius Claim distribution in BTC was received at Pay Stretto Celsius Network <no-reply@cases-cr.stretto-services.co

To:khoa.ngo@hotmail.com <khoa.ngo@hotmail.com>

Dear KHOA HUU NGO

You are receiving this email to confirm that your claim distributes was successfully completed at PayPal or Venmo

Claim Distribution Type	\Box
Claim Distribution Amount	

If you did not receive this claim distribution please immediate support at cases.stretto.com/celsius.

If you have questions or need further support

We *strongly* suggest you refer to the <u>Distributions FAQ</u> if you further assistance before contacting support. We are current number of inquiries, and we appreciate your national while we

You have a Celsius Claim in BTC available at PayPal or Venn Stretto Celsius Network <no-reply@cases-cr.stretto-services.con Mon 2/12/2024 8:52 AM

To:khoa.ngo@hotmail.com <khoa.ngo@hotmail.com>

Dear KHOA HUU NGO

You are receiving this email because your claim distribution is collect at PayPal or Venmo.

Please find your claim information in the table below:

Claim Code*	463099a9-5c18-4e4c
Claim Distribution Type	ВТ
Claim Distribution Amount	0.0003

*Note: Each cryptocurrency asset you are entitled to as part of will have a unique claim code. This email includes information you are eligible to receive both BTC and ETH, you will receive your claim information for each asset.

Important information on the PayPal or Venmo distributio

- You are receiving your claim distribution in cryptocurren or Venmo. As previously communicated and stated in the platform will not be facilitating your distribution.
- Your claims for cryptocurrency must be completed on the example, if you claim your BTC on PayPal, you must also payPal. If you claim your BTC on Venno, you must also payPal. If you claim your BTC on Venno, you must also payPal.

You have a Celsius Claim in BTC available at PayPal

- Once submitted, PayPal or Venmo will process your cla identity matches the identification information you have
- When your claim is confirmed, you will receive an email notifying you of a deposit into your PayPal or Venmo ac

At this point, you have successfully collected your claim and n required.

Distribution FAQ

If you have questions or need further support

We strongly suggest you refer to our <u>Distribution FAQ</u> if you he assistance with this process before contacting support. We are large number of inquiries, and we appreciate your patience wheach creditor support inquiry.

The latest updates in our Chapter 11 cases are available on contrough our X account (formerly Twitter) @CelsiusNetwork

Stay Alert